



## **CLIENT RIGHTS**

1. The right to be free from unnecessary or excessive medication (see N.J.A.C. 10:37-6:54).
2. The right to not be subjected to non-standard treatment or procedures, experimental procedures or research, or provider demonstration programs, without written informed consent.
  - i. If the client has been adjudicated incompetent, authorization for such procedures may be obtained only pursuant to the requirements of N.J.S.A. 30:4-24.2 (d)2.
3. The right to treatment in the least restrictive setting, free from physical restraints and isolation.
4. The right to be free from corporal punishment.
5. The right to privacy and dignity.
6. The right to the least restrictive conditions necessary to achieve the goals of treatment/services.
7. The right to fair treatment. This is regardless of race, religion, gender, ethnicity, age, disability, or source of payment.
8. The right to share in developing their plan of care.
9. The right to information in a language they can understand.
10. The right to have a clear explanation of their condition.
11. The right to have a clear explanation of their treatment plan and options.
12. The right to information about clinical guidelines used in providing and managing their care.
13. The right to information about provider work history and training.
14. The right to know about advocacy and community groups and prevention services.
15. The right to freely file a complaint, grievance, or appeal and learn how to do so.
16. The right to know of their rights and responsibilities in the treatment process.

## **CLIENT RESPONSIBILITIES**

1. The responsibility to treat those giving them care with dignity and respect.
2. The responsibility to give providers information they need. This is so providers can deliver the best possible care.
3. The responsibility to ask their providers questions about their care, to understand their care and their role in that care.
4. The responsibility to follow treatment plans for their care, agreed upon by the member and provider.
5. The responsibility to keep their appointments. Clients should call their providers as soon as they need to cancel visits.
6. The responsibility to let their provider know about problems with paying fees.
7. The responsibility to not take actions that could harm others.
8. The responsibility to openly report concerns about quality of care.